**Friends and Family Comments May 2023**

**RESULTS**: 101



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| * Very helpful
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| * GP dealt with medical problem in a professional and kind way
 |
| * All went very well
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| * Receptionist was really busy but still had time to smile, doctor was very thorough and listened to and acted on my concerns
 |
| * Very thorough consultation. Very knowledgeable, great information given out
 |
| * I attended the surgery for a blood test and everything was done in a professional manner and on time i was in and out in no time at all what more could you ask for
 |
| * Very helpful
 |
| * I've been part of this practice since birth, and have never had any cause for complaint. I'm now 70 years old, so what does that tell you
 |
| * Got my results went in on time and Joanne was very helpful and friendly
 |
| * Very good staff
 |
| * I had no issues
 |
| * Print friendly service
 |
| * I just rang the surgery and got appointment straight away. The Doctor listened to my symptoms, then asked me questions and straight away prescribed medication. The Doctor was very professional with a caring attitude, Fantastic Surgery
 |
| * I am always happy with the service. However on this occasion it took 3 attempts to get an appointment. I am not happy about having to phone at 8:30am for a same day appointment. Due to my working days, I cannot always phone at 8:30am, which has resulted in a 3 day delay to see a doctor for a referral for an x-ray. I trust the surgery procedures will get back to some sort of normality very soon
 |
| * Dr Jeyam is an excellent Doctor and the practice staff are really helpful
 |
| * Because, doctor number 1
 |
| * Good
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| * The person who took my blood for testing, was very professional. She told me how long it was going to take what not to worry about and reassured me that I was in a safe place. She had extreme confidence in the work that she was doing, which evidently made me feel at ease
 |
| * Phoned early morning and was given an appointment to attend only 2 hours later
 |
| * Excellent service
 |
| * The doctor was very helpful
 |
| * Good
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| * Speedy appointment, receptionist listened to the problem.
 |
| * Good
 |
| * Yes his really good never felt any pain All the staff are always obliging
 |
| * Caring, empathetic, clear and professional
 |
| * Pleasant reception, clean waiting room
 |
| * Always keep good timing and extremely pleasant staff
 |
| * Went in on time and the nurse was very good
 |
| * Professional
 |
| * Excellent patient service and care as usual
 |
| * I was treated right by this Doctor and put my mind at ease
 |
| * Resolved all issue. Great knowledge. Exceptional level of care
 |
| * Fantastic service
 |
| * Drs very good. Nurse today seemed disorganised. She didn’t know where plasters were and said this herself
 |
| * Very good service
 |
| * On time. Sorted issue
 |
| * Good at there job ???? made sure I was okay
 |
| * Blood pressure test only quick easy on time doctors polite and informative many thanks
 |
| * The practice invariably offers a caring and professional service thank you
 |
| * Quick and pleased with the care and advice
 |
| * Brilliant reception Quick service
 |
| * Very good and efficient
 |
| * Quick and efficient
 |
| * Very good
 |
| * Very happy with our surgery thanks
 |
| * The doctor explained about high blood pressure. I was pleased
 |
| * Very friendly and helpful and professional
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| * Speed with which I was dealt with. In and out before my appointment time
 |
| * Went for a check-up for my short breaths I’ve been suffering, rang the doctors surgery got the appointment on the same day, found out I had a chest infection, doctor prescribed me 2 different Antibiotics with a blue inhaler
 |
| * Very good
 |
| * Best doctor, number 1
 |
| * Professional friendly and polite
 |
| * Prompt efficient service
 |
| * Clear information and pleasant connections with all staff involved, from the phone call, receptionist and doctor I saw
 |
| * Because Anita is always brilliant pity she is retiring
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