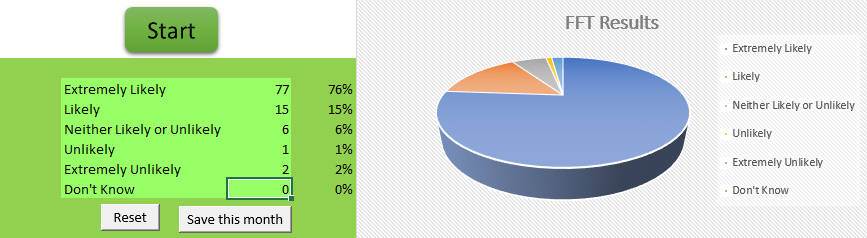
**Friends and Family Comments May 2023**

**RESULTS**: 101



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| --- |
| * Very helpful |
| * GP dealt with medical problem in a professional and kind way |
| * All went very well |
| * Receptionist was really busy but still had time to smile, doctor was very thorough and listened to and acted on my concerns |
| * Very thorough consultation. Very knowledgeable, great information given out |
| * I attended the surgery for a blood test and everything was done in a professional manner and on time i was in and out in no time at all what more could you ask for |
| * Very helpful |
| * I've been part of this practice since birth, and have never had any cause for complaint. I'm now 70 years old, so what does that tell you |
| * Got my results went in on time and Joanne was very helpful and friendly |
| * Very good staff |
| * I had no issues |
| * Print friendly service |
| * I just rang the surgery and got appointment straight away. The Doctor listened to my symptoms, then asked me questions and straight away prescribed medication. The Doctor was very professional with a caring attitude, Fantastic Surgery |
| * I am always happy with the service. However on this occasion it took 3 attempts to get an appointment. I am not happy about having to phone at 8:30am for a same day appointment. Due to my working days, I cannot always phone at 8:30am, which has resulted in a 3 day delay to see a doctor for a referral for an x-ray. I trust the surgery procedures will get back to some sort of normality very soon |
| * Dr Jeyam is an excellent Doctor and the practice staff are really helpful |
| * Because, doctor number 1 |
| * Good |
| * The person who took my blood for testing, was very professional. She told me how long it was going to take what not to worry about and reassured me that I was in a safe place. She had extreme confidence in the work that she was doing, which evidently made me feel at ease |
| * Phoned early morning and was given an appointment to attend only 2 hours later |
| * Excellent service |
| * The doctor was very helpful |
| * Good |
| * Speedy appointment, receptionist listened to the problem. |
| * Good |
| * Yes his really good never felt any pain All the staff are always obliging |
| * Caring, empathetic, clear and professional |
| * Pleasant reception, clean waiting room |
| * Always keep good timing and extremely pleasant staff |
| * Went in on time and the nurse was very good |
| * Professional |
| * Excellent patient service and care as usual |
| * I was treated right by this Doctor and put my mind at ease |
| * Resolved all issue. Great knowledge. Exceptional level of care |
| * Fantastic service |
| * Drs very good. Nurse today seemed disorganised. She didn’t know where plasters were and said this herself |
| * Very good service |
| * On time. Sorted issue |
| * Good at there job ???? made sure I was okay |
| * Blood pressure test only quick easy on time doctors polite and informative many thanks |
| * The practice invariably offers a caring and professional service thank you |
| * Quick and pleased with the care and advice |
| * Brilliant reception Quick service |
| * Very good and efficient |
| * Quick and efficient |
| * Very good |
| * Very happy with our surgery thanks |
| * The doctor explained about high blood pressure. I was pleased |
| * Very friendly and helpful and professional |
| * Speed with which I was dealt with. In and out before my appointment time |
| * Went for a check-up for my short breaths I’ve been suffering, rang the doctors surgery got the appointment on the same day, found out I had a chest infection, doctor prescribed me 2 different Antibiotics with a blue inhaler |
| * Very good |
| * Best doctor, number 1 |
| * Professional friendly and polite |
| * Prompt efficient service |
| * Clear information and pleasant connections with all staff involved, from the phone call, receptionist and doctor I saw |
| * Because Anita is always brilliant pity she is retiring |